

Service Offering

SoftLayer Technologies®

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Standard Services – The SoftLayer® Difference

- Intel® and AMD Multi-Core Hardware
- Rackmount Hot Swap Servers
- Automated Deployment and Reloads
- Public and Private 10G Networks
- Multiple Geographic Data Center Locations
- 10/100/1000Mbps Server Uplinks
- Native IPv6 Across All Data Centers
- Private, Dedicated and Enterprise Racks
- Geographically Redundant DNS Servers
- OS Update Servers
- Out-of-band SSL VPN Access
- Host and IPMI Monitoring
- Best-in-Class Customer Management Portal
- SoftLayer Mobile Portal
- Remote Reboot/Console/KVM
- 1GB Storage Lockbox
- Open API for Custom Integration
- 24/7/365 On-Site Support
- Monthly and Hourly Billing
- RescueLayer®
- KnowledgeLayer® and Private Forums
- Free Cross Connects
- Free Inbound Bandwidth
- Free Private Network Bandwidth

Additional Network and Hardware Service Options

Network Services	Monthly	Hardware Services	Monthly
100Mbps Public / Private Port Upgrade	\$10.00	1GB RAM – Price per GB	\$25.00
1000Mbps Public / Private Port Upgrade	\$20.00	32GB – SATA Intel SLC Solid State Drive	\$50.00
IP Addresses – Routed to Server	\$0.50	64GB – SATA Intel SLC Solid State Drive	\$100.00
IP Addresses – Routed to VLAN	\$1.00	250GB – SATA II Hard Drive	\$20.00
10Mbps Unmetered Public Bandwidth	\$100.00	500GB – SATA II Hard Drive	\$30.00
100Mbps Unmetered Public Bandwidth	\$2,000.00	750GB – SATA II Hard Drive	\$40.00
Additional Bandwidth – per 1000GB	\$100.00	1000GB – SATA II Hard Drive	\$50.00
Bandwidth Overages (price per GB)	\$0.10	2TB – SATA II Hard Drive	\$60.00
Business Continuance Insurance	\$5.00	74GB – SATA Raptor® Hard Drive	\$20.00
Transcoding Service	\$0.00	150GB – SATA Raptor Hard Drive	\$30.00
Local Load Balancing		300GB – SATA Raptor Hard Drive	\$40.00
50 Connections	\$49.99	73GB – SA-SCSI 10k Hard Drive	\$30.00
100 Connections	\$99.99	147GB – SA-SCSI 10k Hard Drive	\$50.00
200 Connections	\$199.99	300GB – SA-SCSI 10k Hard Drive	\$75.00
500 Connections	\$499.99	73GB – SA-SCSI 15k Hard Drive	\$50.00
1000 Connections	\$999.00	147GB – SA-SCSI 15k Hard Drive	\$75.00
Global Load Balancing		300GB – SA-SCSI 15k Hard Drive	\$100.00
50 Connections	\$99.00	450GB – SA-SCSI 15k Hard Drive	\$125.00
100 Connections	\$199.00	600GB – SA-SCSI 15k Hard Drive	\$150.00
200 Connections	\$399.00	SATA II Hardware RAID Controller w/ BBU	\$50.00
500 Connections	\$999.00	SA-SCSI Hardware RAID Controller w/ BBU	\$50.00
1000 Connections	\$1999.00		
		Storage and Backup Services	Monthly
Security Services	Monthly	EVault™ Backup - 20GB	\$20.00
VPN Connection to Private Network – Unlimited SSL Users	\$0.00	EVault Backup - 30GB	\$30.00
VPN Connection to Private Network – PPTP Users (5 pack)	\$5.00	EVault Backup - 40GB	\$40.00
VPN Connection to Private Network – IPSEC – Router-to-Router	Call	EVault Backup - 100GB	\$80.00
Hardware Firewall – 10Mbps	\$49.00	EVault Backup - 250GB	\$175.00
Hardware Firewall – 100Mbps	\$99.00	EVault Backup - 500GB	\$300.00
Hardware Firewall – 1000Mbps	\$199.00	EVault Backup - 1000GB	\$500.00
McAfee® Anti-virus – Linux or Windows®	\$0.00	iSCSI Storage - 20GB	\$15.00
McAfee Total Protection – Linux or Windows	\$5.00	iSCSI Storage - 40GB	\$30.00
McAfee Host Intrusion Protection – Windows	\$30.00	iSCSI Storage - 80GB	\$60.00
Global Network Intrusion Protection	\$0.00	iSCSI Storage - 100GB	\$75.00
Vulnerability Assessment and Reporting	\$0.00	iSCSI Storage - 120GB	\$90.00
		iSCSI Storage - 250GB	\$187.50
		iSCSI Storage - 500GB	\$375.00
		iSCSI Storage - 1000GB	\$750.00
		iSCSI Storage - 2000GB	\$1500.00
		FTP/NAS Storage - 20GB	\$10.00
		FTP/NAS Storage - 40GB	\$20.00
		FTP/NAS Storage - 80GB	\$40.00
		FTP/NAS Storage - 100GB	\$50.00
		FTP/NAS Storage - 250GB	\$100.00
DNS Services	Monthly		
Geographically Redundant DNS	\$0.00		
Reverse DNS	\$0.00		
SWIP / RWHOIS	\$0.00		
CDN Services	Monthly		
<i>(Refer to CloudLayer™ CDN for Pricing)</i>			

■ Additional Software Service Options

Operating Systems	Hourly	Monthly	Database Software	Monthly
CentOS (32/64 bit)		\$0.00	Microsoft SQL Server® 2008	
Debian		\$0.00	SQL Express	\$0.00
Fedora® Release (32/64 bit)		\$0.00	SQL Web – price per processor	\$25.00
FreeBSD® (32/64 bit)		\$0.00	SQL Workgroup – price per processor	\$75.00
Microsoft Windows Server® 2003 (32/64 bit)			SQL Standard – price per processor	\$225.00
Standard Edition – price per processor		\$20.00	SQL Enterprise – price per processor	\$900.00
Enterprise Edition – price per processor		\$50.00	MySQL®	\$0.00
Microsoft Windows Server 2008 (32/64 bit)				
Web Edition		\$10.00		
Standard Edition – price per processor	\$0.05	\$20.00		
Enterprise Edition – price per processor	\$0.10	\$50.00		
Data Center Edition – price per processor	\$0.15	\$75.00		
<i>Windows Server Core 2008 R2 (64 bit) is available in the same editions and for the same price as the Windows Server 2008 options above.</i>				
Red Hat® ES (32/64 bit)		\$0.00		
SUSE® Linux Enterprise (32/64 bit)		\$0.00		
Ubuntu™ Linux (32/64 bit)		\$0.00		
Control Panel Software		Monthly	Virtualization Software	Monthly
cPanel® / WHM with Fantastico & RVSkin		\$25.00	Citrix® XenServer™ 5.5	\$0.00
Parallels® Helm – Unlimited Domains		\$20.00	Hyper-V™ with Microsoft Windows Server 2008 DC Edition	\$0.00
Parallels Plesk Panel			Parallels Virtuozzo	
100 Domain w/ CloudLayer Computing Instance		\$20.00	3 Virtual Machines	\$60.00
100 Domain w/ Power Pack – Linux/Windows		\$30.00	5 Virtual Machines	\$80.00
Unlimited w/ Power Pack – 100 Sitebuilder – Linux/Windows		\$40.00	10 Virtual Machines	\$100.00
Unlimited w/ Power Pack & Billing		\$75.00	30 Virtual Machines	\$125.00
VZ – Plesk 100 Domain w/ Power Pack – Linux/Windows		\$10.00	50 Virtual Machines	\$150.00
VZ – Unlimited w/ Power Pack – Linux/Windows		\$15.00	70 Virtual Machines	\$175.00
Parallels Small Business Panel			100 Virtual Machines	\$225.00
Dedicated – 1 User		\$25.00	150 Virtual Machines	\$300.00
Dedicated – 5 Users		\$35.00	VMware® ESX – price per virtual machine	\$50.00
Dedicated – Unlimited		\$45.00		
VZ – 1 User		\$10.00		
VZ – 5 Users		\$15.00		
VZ – Unlimited		\$20.00		
			Additional Software Options	Monthly
			Passmark® BurnInTest	\$0.00
			PHP	\$0.00
			Ruby on Rails®	\$0.00
			Urchin by Google Analytics	\$5.00

■ Additional Data Center Service Options

Monitoring Services	Monthly	Notification Services	Monthly
Host (Ping) + IPMI Statistics	\$0.00	eMail / Ticket Notification	\$0.00
Host (Ping) + IPMI Statistics + Services	\$5.00		
Response Services	Monthly	Enterprise Racks	Monthly
Automated Customer Notification	\$0.00	Virtual Private Rack (per server)	\$0.00
Automated Reboot from Host + Server	\$5.00	Virtual Dedicated Rack – Bandwidth Pooling (per server)	\$25.00
24/7/365 NOC Monitoring/Notification/Response	\$50.00	Virtual Data Center – Dedicated Rack (per server)	\$50.00

CloudLayer™

CloudLayer Computing

Monthly plans include 2000GB per month of bandwidth. Hourly plans require \$0.10/GB of bandwidth. Includes Standard OS. Enterprise OS can be added; visit SoftLayer.com for current pricing.

Public Cloud	Hourly	Monthly
1 Core + 1GB RAM + 100GB SAN Storage	\$0.15	\$99.00
2 Core + 2GB RAM + 100GB SAN Storage	\$0.25	\$159.00
4 Core + 4GB RAM + 100GB SAN Storage	\$0.35	\$199.00
8 Core + 8GB RAM + 100GB SAN Storage	\$0.50	\$299.00
Bandwidth Overages – Per GB		\$0.10
Additional SAN Storage Packages Available		Starting at \$10.00

Bare Metal Cloud™	Hourly	Monthly
2 Core + 2GB RAM + 250GB HDD	\$0.50	\$159.00
4 Core + 4GB RAM + 250GB HDD	\$0.75	\$199.00
8 Core + 8GB RAM + 250GB HDD	\$1.00	\$299.00
16 Core + 16GB RAM + 250GB HDD	\$1.25	\$399.00

Private Cloud	Hourly	Monthly
2 Core + 2GB RAM + 250GB HDD	\$0.50	\$159.00
4 Core + 4GB RAM + 250GB HDD	\$0.75	\$199.00
8 Core + 8GB RAM + 250GB HDD	\$1.00	\$299.00
16 Core + 16GB RAM + 250GB HDD	\$1.25	\$399.00

CloudLayer Storage

(Includes 1GB Per Month of Bandwidth)

	Monthly
50GB Storage	\$10.00
100GB Storage	\$19.00
250GB Storage	\$45.00
500GB Storage	\$85.00
1000GB Storage	\$160.00
2000GB Storage	\$300.00
Over 2000GB Storage	Call
Bandwidth Overages – Per GB	\$0.10

CloudLayer Storage + Bandwidth

Monthly

Pay As You Go – \$0.25/GB Storage + \$0.10/GB Bandwidth	
20GB Storage + 100GB Bandwidth	\$10.00
50GB Storage + 250GB Bandwidth	\$20.00
100GB Storage + 500GB Bandwidth	\$38.00
250GB Storage + 1250GB Bandwidth	\$90.00
500GB Storage + 2500GB Bandwidth	\$170.00
1000GB Storage + 5000GB Bandwidth	\$320.00
2000GB Storage + 10000GB Bandwidth	\$600.00
Over 2000GB Storage	Call
Bandwidth Overages – Per GB	\$0.10

CloudLayer CDN – Origin and POP Pull Bandwidth

Monthly

250GB	\$45.00
500GB	\$80.00
1000GB	\$140.00
2000GB	\$240.00
Over 2000GB	Call
Overages or Pay as You Go – Per GB	\$0.20

CloudLayer CDN – POP Pull Storage

Monthly

(Required for POP Pull – Mix and Match With Bandwidth Plan)

25GB	\$47.50
50GB	\$90.00
100GB	\$140.00
250GB	\$240.00
Over 250GB	Call
Overages or Pay As You Go – Per GB	\$2.00