

Corporate Fact Sheet

SoftLayer® Technologies

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About SoftLayer®

Headquartered in Dallas, SoftLayer is the innovation leader in Cloud, Dedicated, and Managed Hosting, and the largest private hosting company in the world. SoftLayer provides seamlessly integrated computing environments, with 13 world-class, global data centers and 16 additional network Points of Presence worldwide.

The company integrates and automates all elements of its platform, empowering enterprises of any size with complete control, security, scalability, and ease-of-management via a leading Customer Portal and Open API.

Core Company Values: Innovation, Empowerment, Integration, and Automation

Innovation We fixate on bringing solutions to market before the rest of the industry realizes the need for them.

Empowerment We are devoted to giving complete control to our customers, creating a true virtual data center experience.

Integration We seamlessly merge hardware, software, and networking into a single, easy-to-use, on-demand service.

Automation We relentlessly automate every single facet of our services to achieve greater efficiency and standardization.

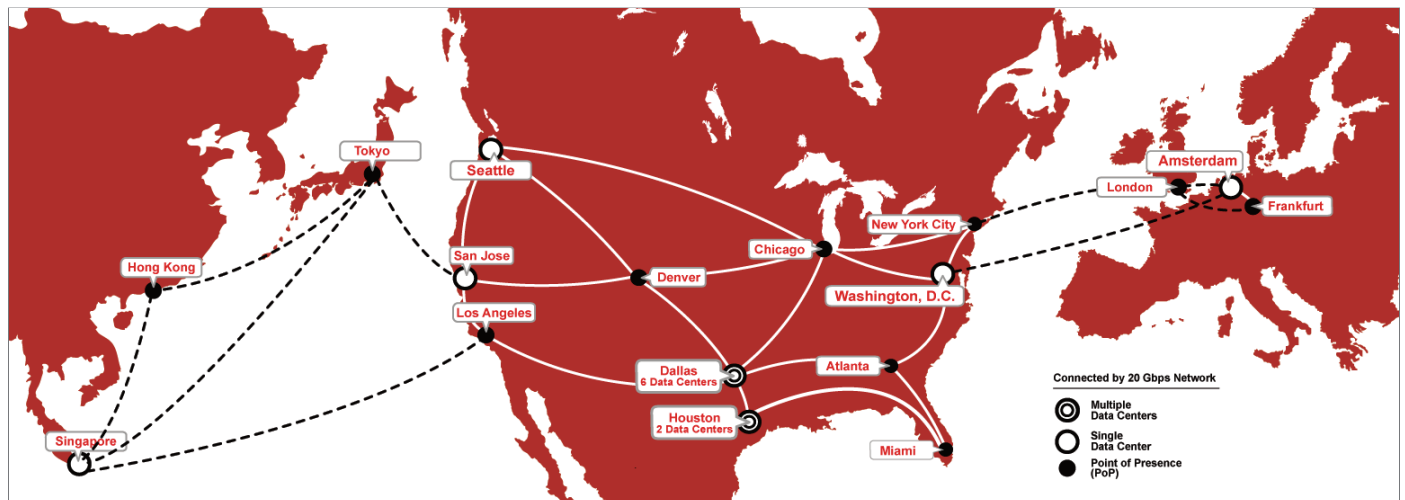
This makes us more scalable, flexible, secure, and cost effective than the alternatives.

Company Facts

Key financial and operational metrics include:

- \$330 million in annualized revenue
- First month of GAAP profitability in October 2008
- Customers in over 140 countries with 50% based outside of the U.S.
- 23,000+ customers
- 100,000+ dedicated servers under management
- SSAE 16 and Safe Harbor compliance
- 650+ employees
- 22 million+ domains hosted

Data Center and Network Locations



■ Network Details

SoftLayer operates three distinct networks:

- Public Network for access to our facilities
- Private Network for system management
- Data Center to Data Center Network for connectivity across facilities

SoftLayer offers multi-homed connectivity to the Internet with more than 20 x 10Gbps bandwidth from the following carriers:

- | | | | |
|--------------------|------------------------|--------------------|-------------------------|
| ■ AboveNet™ | ■ TeliaSonera | ■ HKIX (peering) | ■ SIX (peering) |
| ■ Global Crossing® | ■ AMS – IX (peering) | ■ JPNAP (peering) | ■ Telefónica (peering) |
| ■ Level 3® | ■ Any2 LAX (peering) | ■ LINX (peering) | ■ TIE (peering) |
| ■ NTT America | ■ Comcast® (peering) | ■ NOTAIX (peering) | ■ Time Warner (peering) |
| ■ Qwest® | ■ DE – CIX (peering) | ■ NYIIX (peering) | |
| ■ Tata | ■ Equinix IX (peering) | ■ RMIX (peering) | |

SoftLayer provides data center to data center connectivity across a dedicated 20Gbps fiber link.

SoftLayer provides Private Network connectivity for secure remote access through multiple VPN gateways:

- AboveNet (1Gbps)
- Cogent Communications (1Gbps)
- XO Communications (1Gbps)

■ Data Center Details

The SoftLayer approach to data centers is unique in the industry. The data center environments are based on a “Pod” concept, where each Pod optimizes the utilization of key data center variables, including:

- Space and power
- Network
- Personnel
- Internal infrastructure

Each Pod is built to the same specifications regardless of location and is designed using best-in-class methodologies and rapid deployment capabilities.

- A Pod supports approximately 5,000 servers
- All facilities have multiple power feeds, fiber links, dedicated generators, and battery backup

SoftLayer data centers are SSAE 16 compliant, meeting industry-recognized requirements for security and reliability. The exhaustive, third-party certification assessment included extensive testing of the control objectives and activities at all SoftLayer data center facilities, including oversight by executive management, operations and customer service, development and information technology organization, human resources policies and procedures, and risk assessment monitoring.

Additionally, SoftLayer is self-certified with the U.S. Department of Commerce’s U.S.-European Union (EU) Safe Harbor framework, verifying that SoftLayer meets the EU’s adequacy standard for data and privacy protection. Self-certification and participation in the Safe Harbor framework is entirely voluntary.