

Getting Started with CloudLayer™ Storage

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■ Welcome

Welcome to CloudLayer™ Storage from SoftLayer Technologies™. CloudLayer Storage is a dynamic and secure way to store, manage, and share your data. You can get more value out of your data and increase productivity with anytime, anywhere storage access and control.

This document outlines setting up access to your CloudLayer Storage and answers initial questions regarding your new account and service.

■ Setting Up Access From Your Computer or Mobile Device

Once you have received the Welcome email that tells you that your CloudLayer Storage account is ready, you can connect via one of the methods below.

Web Access

Access CloudLayer Storage via any web browser, regardless of operating system.

1. On any web browser, go to <https://storage.cloudlayer.com>
2. Log in using your email address and password.
3. You will be taken to your CloudLayer Storage home page, showing you an overview of the available files and projects. Across the top of the home page, you'll find the most commonly used links:
 - File Manager
 - Projects
 - Share
 - Directory
 - My Account

Windows® Native Client

Directly mount your CloudLayer Storage to your Windows computer and have it show up just like any other storage device.

1. Using your Windows system's browser, download the appropriate client:
 - 32-bit Windows — https://storage.cloudlayer.com/clients/windows/CloudLayerStorageClient_32bit.zip
 - 64-bit Windows — https://storage.cloudlayer.com/clients/windows/CloudLayerStorageClient_64bit.zip
2. Unpack the compressed file using your favorite decompression software, navigate to the directory you unpacked the files to and run Setup. Follow the directions on screen to complete the setup process.
3. CloudLayer will now appear in your Start Menu, and as an icon on your desktop. Click either and you will be presented with a configuration panel asking for your CloudLayer account information and which drive letter with which CloudLayer Storage should be identified.
4. If your information has been entered correctly, your workstation should now have a mapped drive letter to your CloudLayer Storage. You can use this just like any other network attached drive to drag and drop files to the cloud.

iPhone™/iPod touch® App

Access CloudLayer Storage via your iPhone or iPod touch.

1. Download the free CloudLayer application from the iTunes App Store™.
2. After it has downloaded and finished installing, tap the "CloudLayer" icon to start the application.
3. Select "I already have an account" and enter your email address and password.
4. To access existing files, tap on "My Files" on the bottom of the screen and pick from one of the available options.
5. To upload new files, tap on the "Picture" icon on the bottom of the screen and pick a photo or other file saved on your device.

BlackBerry® Application

Access CloudLayer Storage via your BlackBerry Smartphone.

1. Using your Blackberry's browser, download the appropriate free CloudLayer client
 - Blackberry OS 4.3 or newer — <https://storage.cloudlayer.com/clients/bberry/OTA/CloudLayer.jad>
 - Blackberry Storm — https://storage.cloudlayer.com/clients/bberry_storm/OTA/CloudLayerS.jad
2. After it has downloaded and finished installing, choose the "CloudLayer" icon to start the application.
3. When prompted, enter your email address and password.
4. To access stored files, scroll along the icons at the bottom and select the "House" icon to go to your CloudLayer Storage home screen.
5. To upload new files, select the "Folder" icon on the bottom of the screen and pick a file saved on your device.

Windows Mobile® Application

Access CloudLayer Storage using your Windows Mobile device.

1. Using your Windows Mobile device's browser, download the appropriate CloudLayer client:
 - For touch screen devices — https://storage.cloudlayer.com/clients/wmobile/OTA/CloudLayer_Ppc.CAB
 - For non-touch screen devices — https://storage.cloudlayer.com/clients/wmobile/OTA/CloudLayer_Sp.CAB
2. After it has downloaded and finished installing, choose the "CloudLayer" icon to start the application.
3. When prompted, enter your email address and password.
4. To access stored files, select the "House" icon to go to your CloudLayer Storage home screen.
5. To upload new files, select the "Folder" icon and pick a file saved on your device.

■ Upgrade Your Free Account

Upgrading your free account gives you access to more capacity and bandwidth, as well as SoftLayer customer support.

1. Visit <https://www.softlayer.com/Sales/orderCloudLayerStorage>
2. Enter your email address and CloudLayer Storage password to verify your account.
3. Select the plan that best meets your needs and enter your credit card information.

■ The CloudLayer Difference

CloudLayer Storage is part of SoftLayer's full line of CloudLayer services. Built on SoftLayer's core advantages and longtime leadership in automated services, the CloudLayer family provides advantages and capabilities not found with other cloud services. Besides operating as stand-alone solutions, every CloudLayer service can seamlessly interface with SoftLayer's dedicated servers and automated services to create a fully integrated computing environment. This provides unprecedented opportunities for interoperability and efficiency.

■ Help and Support

Help and support for free accounts is available through KnowledgeLayer™, SoftLayer's online support archive at <http://knowledgelayer.softlayer.com/categories/CloudLayer/Storage>. For additional support, upgrade your account at <https://www.softlayer.com/Sales/orderCloudLayerStorage>.